

SUCCESS!

December 2010

ANDREW DONATICH

I'm grateful to have enrolled in DEBS employment services. Since I graduated with my Masters in Administration/Supervision, I sought for DEBS assistance in helping me find a permanent job. Within three months, I received several outstanding job leads from Todd Morrison and Debra Self. In no time, I was able to land several job interviews with Maryland's Department of Education, Communication Service for the Deaf, and Texas School for the Deaf. It did not take me long before I landed a permanent job with **Communication Service for the Deaf** as a Call Center Supervisor in late August. I find my job to be a rewarding experience as my primary duties are to organize and direct the daily activities concerned with the call center's operation. The main responsibility of a call center supervisor is to manage, train, and guide call center agents to execute their tasks. By resolving problems and complaints, I support the team as I monitor agents and calculate call center performance. I also analyze reports and develop schedules to control adequate staffing levels. I would strongly recommend for potential job seeking applicants to enroll in DEBS employment services.

JAMES ORLOW

When I became unemployed, it was good to have the support of DEBS. Their website helped me learn about resume writing and job searching which is essential to finding a job. Communication is easy with them through email, and video phone. On a personal level, I found them encouraging and motivating when job hunting. Through their efforts and mine, I was able to find a full time job.

Direct Placement



Andrew Donatich



James Orlow

Congratulations!

Are you collecting SSI/SSDI and looking for a job? Contact us, we can **help!**